



MARCH 2014

COMING SOON : NEW LOOK WEBSITE

Our website has proved to be a great success and in order to maintain its effectiveness, the time has come to give it a good and proper overhaul.

In the past some of you may have had difficulty obtaining pricing or have been unable to proceed through to the shopping cart. We have been told by our interweb gurus that this is due to the updated versions of some internet web browsers, namely Microsoft Internet Explorer 9 and others.

This problem will be fixed with the website being rewritten on a new platform.

As an added advantage the website will also be rendered mobile phone and tablet compatible.

Without getting all nerdy it all boils down to the fact that we are charged a small fortune to enable us to present the website on the new fandangled technology that Apple, Microsoft and others come out with every 6 months.

Remember when cars ran on SUPER? Well it's a little bit like that.

Of course with its release

not due till the end of Easter (April) you'll be hearing more about it's progress in issues to come.

Other enhancements include faster page loading & improved logon waiting time.



How well do you know JASON?

Q. How long have you worked at Wilson Timbers?

A. 19 long long years

Q. What is your role here?

A. Jack of all trades. After 19 years you get to do a lot of jobs. The boss says I make a great coffee.

Q. What makes you the

best of the best?

A. I am extremely helpful and can source all types of hard to get timber.

Q. What do you like about this job?

A. No two days are the same.

Q. What is your favourite

product?

A. Cypress, because it is light, cheap, durable and sourced from Queensland.



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know Jason?

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Tell us what
you really
think.

Special points of interest:

- Website Upgrade Great News— Mobile Compatible
- Jason—what's the deal with Jason, find out here
- Hyne M12 T3—Now in stock
- Survey Time We want your input

Hyne T3 GREEN

The selected MGP10 or MGP12 grade and unique H3 treatment makes Hyne T3 Green the new generation structural timber for external, above ground use.

Offering a combination of guaranteed strength, improved stability, consistent reliability and outdoor durability, Hyne T3 Green provides real value for builders, architects and designers. Unlike visually graded alternatives, every piece of Hyne T3 Green has been mechanically tested for strength and being

MGP10 or 12 can be substituted for F5 and F7 graded H3 pine in almost every



application. It's this guaranteed strength and consistent reliability that provides a safety net through Hyne T3 Green's superior structural performance.

The treatment formulation not only creates effective 25 year guaranteed durability, but also enhances the stability of Hyne T3 Green.

This provides a straighter and more user friendly outdoor structural when compared with ordinary H3 pine that has been redried after treatment.



Newsflash : Wilson Timbers now stock M12 T3 70 x 35 & 90 x 35

Due to an increasing demand we have decided to stock HYNE TIMBER'S T3 MGP 12 pine framing in the length range of 3.6m 4.8m 5.4m and 6.0m.



WTF?



Customer Service Survey—it's that time of the year again.

Customer service is one of the cornerstones of Wilson Timbers' mission statement and with that in mind we have emailed, a selection of our valued customers, our survey to let us know how we are performing.

The results of the survey are anonymous to enable our customers the freedom to tell us what they really think. Results so far have been positive

with some constructive criticism thrown in. Nobody's perfect but we are committed to getting as close to perfection as possible.

If you have received a survey invitation we would really appreciate your input. The survey is multiple choice with the option to offer written feedback if you want to elaborate.

PLEASE FILL OUT A SURVEY
AND LET US KNOW HOW WE ARE DOING

THIS IS HOW
HAPPY WE
WILL BE!

